YOUR OSS PARTNER

TTG International Ltd.
Your OSS partner
About TTG

TTG Int. LTD, a privately owned company established 2001, is the leading global provider of best-in-class proactive and customer oriented approach to Service Assurance as well as customized OSS software solutions to the telecoms industry.

TTG’s growth has been outstanding to its exceptional vision and leadership in the development of 3G technology, NGNs as well as Fix networks. The expertise gained in these technologies has enabled TTG to pioneer the OSS tools such as Performance Management, Fault & Alarm Management, Leased Line Inventory, Network and Transmission Inventory of such 2G, 2.5G, 3G, WCDM, PDH/SDH, IP/MPLS and LTE networks. Our OSS tools are designed by telecommunication engineers that have been in the operator’s site for many years. All these unique expertise is added in our OSS software excellence, systems integration and network engineering.
Corporate Strategy & Philosophy

TTG International Ltd. is the leading OSS supplier. We have Global Supplier Agreements with a number of clients. Our strategy is to maintain this leading position by organic growth, partnerships and acquisitions.

More over our strategy is to extend the scope of the product offering to Telco’s by joint developments, partnerships or other commercial arrangements.

The software is offered to our client as a complete Solution including Consultancy, Training and Support. Our consultants, who will work with you to install and configure the system, are all TTG’s employees with considerable experience in OSS projects worldwide.

Our Customer Service capability is available 24 hours a day, 365 days a year. It offers advice and assistance to optimize the use and benefits of your system.

We continually review our products and services by both internal and external quality audits to ensure we continue to offer professional and high quality products and services.

Markets

TTG International Ltd.’s market focus is totally on the telecoms sector, primarily the mobile sector, though we have clients using the product for Broadband and Wireless local loop applications. Our prospects and clients are broadly in the following sectors.

Mobile operators Equipment suppliers Telecommunication construction companies Government

Financial History and Status

TTG International Ltd. has achieved a strong financial record since its formation in 2001 with consistent revenue and profit growth. It is one of the fastest growing OSS technology companies in the Turkey.

Products and Services Portfolio

All Tools has been developed completely by TTG International Ltd. with the original architects are still in the development team. The products are not only very stable and mature but also are continuously being enhanced.

Vision:

To provide innovative OSS solutions for Telecom.

Mission:

To focus on our customers’ market challenges and need by providing excellent OSS network solutions and services, enabling them to achieve maximum value for their business.

Development Strategy:

• Serving our customers is the only reason TTG exists.
• Customer demand is the fundamental driving force of our development.
• Innovative solution and high quality.
• Low operating costs and meeting our customers’ requirements.
• Tools are designed to meet our customers’ requirements.
• Continuous development for ensuring high-quality end-to-end OSS solutions.
The Role of T-TOMS

*TTG TELECOM OSS MANAGEMENT SYSTEMS

T-TOMS (TTG - Telecom OSS Management Systems) offers best-in-class applications on single or multiple platforms. TTG offers a number of best-in-class applications that extend T-TOMS for switching transmission, signaling, data/IP, 2G, 3G, LTE, IMS infrastructure and services management that will accelerate the transition to Fourth Generation (4G) networks. Currently T-TOMS can provide a complete management solution in the following areas, regardless of whether your network is fixed or mobile.

Network Management

- Service Assurance
- Performance Management
- Fault & Alarm Management
- Transmission Inventory Management
- Configuration Management
- Parameters Management
- Accounting
- Security
- Mind Set: Continuous monitoring, ceaseless curiosity about what useful information the network can yield and dynamic performance analysis of the infrastructures are a must for operators to improve network quality.
T-TOMS provides end-to-end management of convergent networks and services with seamless integration of other applications and technologies.

Role of T-TOMS

T-TOMS has been developed to provide a basis for the long term, logical development of management solutions for telecommunications network. T-TOMS models integrated management systems and system components, by specifying an environment in which these components can inter-operate and implements automated management functions. This architecture has been developed to provide as much flexibility as possible so that you can:

- Define and implement network management strategies based on your needs
- Manage existing network elements in real-time
- Add new resources to your network when needed without interruption
- Continue to use inherited applications
- Easily integrate with third party applications

T-TOMS implements an open, distributed architecture that covers all your network management OSS tools. T-TOMS can connect to network elements using advanced OSS tools functions. The OSS products are designed carefully and specifically for the management of telecommunications and corporate networks.

The T-TOMS Client, displays T-TOMS data using interface applications to provide a comprehensive system of full network management.
Measure for the Success

Managing a wireless network has always been a balancing act: Operating at maximum efficiency while maintaining competitive quality of service (QoS), deploying capacity whenever wherever needed as traffic increases and making the most of the frequency spectrum whilst avoiding interference. NORTH-I is the solution for communications providers across the world, enabling them to maximize QoS through optimum network performance.

NORTH-I Performance Manager

TTG’s NORTH-I solutions have set the standard for dependable multi-vendor, multi technology performance management. NORTH-I manages GSM, CDMA, GPRS, UMTS, IMS, LTE, POTS, SDH/SONET, SS7, and Sigtran, IN, ATM, Frame Relay, IP, LTE and other technologies today.

Lowest Cost of Ownership

NORTH-I takes performance management to the next level by increasing the performance of your network, your customers and your business. Built using cutting-edge technology, it has the flexibility to collect and interpret terabytes of data from, almost, an unlimited range of sources in near real-time. With its extremely customizable architecture, robust, easy-to-use Web-based administration and reporting tools, dashboard, report portal, industry-standard database and open interfaces including SQL, ODBC, XML and CORBA, SNMP NORTH-I Performance Manager enables full control over your data.
Comprehensive Solutions

**NORTH-I** Performance Manager comes with a wide range of technology sets, making it simple to manage different technology types. Each Set comes with domain-specific data models, vendor-specific statistics and consistent vendor-neutral Key Performance Indicators (KPIs) along with value-added reports and graphs, delivering intelligence from day one.

Flexible and Future-proof

**NORTH-I** Performance Manager can be easily customized and extended to meet your explicit requirements. From supporting new technologies to innovative new ways of looking at your network data, NORTH-I Performance Manager delivers a comprehensive solution, today and tomorrow.

**NORTH-I Features**

- GSM Technology Set
- UMTS Technology Set
- GPRS Technology Set
- Transmission Technology Set
- Performance Alarm Viewer Module
- Performance Profiling Module
- Prediction Module
- **NORTH-I** Dashboard
- **NORTH-I** Ad hoc Report Development & Analysis Module
- **NORTH-I** / GIS
- Anomaly Detection
Measure Subscriber Experience for the Success

The ultimate system for continuous reporting real customer experience facts directly from your very own subscribers. Actual locations of problems are pinpointed using “Subscriber Experience” with targeted automatic reporting of network problems that really matter.

Subscriber Experience is based upon commercial mobile handset phones. Simply download TTGs’ SubEx Agent applications to any mobile handset phones and your Subscriber Experience data will be constantly collected and reported in near real time for instant, user-friendly web-based replay and analysis. All data collection and reporting is fully transparent to the handset user. Subscriber Experience smart phone applications are available for IPhone, Android, Blackberry and other devices. All Subscriber Experience details are available on maps with immediate filtering of call events, dropped calls, low signal, no service, serving sites and more. TTG SxQM provides operator focused analysis to locate continuous black-spots, measured over any duration and to report system issues such as problematic cells, missing neighbor options and unexpected coverage.

Put your subscribers in the optimization to continually show;

Where - they receive “No Service”. Where - their calls are being dropped. Where - location of handover failures. Which - sites are under-performing. Where - the coverage holes are in your network. What - levels of in-building coverage are being delivered.
Advantages of SxQM

- Vendor-independent.
- Centralized, cost-effective online deployment.
- Runs on commercial smartphones.
- Non-intrusive passive testing.
- Distributed active testing.
- Complete solution including Agent distribution, data collection and content package.
- Wide range of collected data including a large pool of radio interface counters.
- Collect data from competitor networks for benchmarking purposes.
- Visualize data using standard "Google Maps" reporting.
- Indoor and outdoor drive testing.

Real coverage based on subscriber experience
FAMAN SERVER: A high-speed, in-memory database, optimized for collecting events and designing filters and views, rule set, trouble ticket, integration, reports, report development, etc. which provide the core processing functions for the FAMAN suite. The FAMAN application includes the following components:

**Fault Management (FAMAN):** Performs alarm filtering and reduction and presents alarms from the entire network on a single screen.

**Fault Correlate:** Pinpoints the root cause of network faults using network-wide topology data and conditional rules. Fault Maintenance: Proactively solves network faults by automatically sending predefined commands to the network elements in response to alarms.

**Trouble Ticket:** Manages trouble tickets from creation through resolution and facilitates application of known solutions to recurring problems.

**Filters:** System has filtering for most of the fields such as alarm severity, alarm state, alarm type, by node, etc. as well as Location, Area, Region and so on.

**Integration:** FAMAN is able to integrate to others tools. Report Development: System has very flexible and easy to use report development module to help you develop your requirements.

**Reports/Statistics:** FAMAN has verity of reports (hourly, daily, weekly, monthly and historical) that user are able to get them with a mouse click.

**Rule Set:** FAMAN (MeerKat) has a rule set that allows user to define their-own rules. Schedule: FAMAN has a scheduler for predefined jobs such as; Reports, command sending, proactive warning and so on.

**Reports**

Reports are supplied as standard with the FAMAN Management Module giving, for example:

- Alarm Summary
- List of the Most Frequent Alarms
- Average Alarm Duration
- SLA reports
- List of objects that generate most of alarms
- Daily distribution of alarms
- Historical reports
- TT reports, etc.
- Many mores
Key Benefits

- Real-time, Multi-vendor and Multi-domain.
- Lower mean-time-to-repair and increases network uptime and efficiency.
- Faster problem resolution by rapidly determining the root cause of a problem.
- Prioritizes repair activities according to affected customer or service.
- Automatic alarm dispatch (SMS and e-mail) and escalation.
- Automates resolution of problems, freeing staff to make better use of their time and expertise.
- Efficiently solves network problems and customer reported troubles by automating the creation of trouble tickets.
- Alarm via on GIS.
- Tailor network alarm monitoring and management to your specific requirements.
Minimize multi-vendor and multi-technology network complexities while maximizing quality of service levels while reducing the OPEX.

Maintaining and improving Quality of Service is an imperative task of day-to-day operational activities. As technology rapidly evolves to 4G and beyond, operators are contend with both legacy and new generation systems and ensuring that both are equally managed, optimized and deliver high quality of service for the benefit of their end users.

TTG’s network configuration solution effectively allow multi-vendor and multi-technology mobile operators the ability to manage different vendors and technology network configuration settings, as well as provides invaluable insight into the overall call process, furnishing engineers with the luxury of time to tackle network problems and formulate strategic decisions that enhances the networks overall performance.

The CMEx platform is an automated solution that brings together multiple data sources regardless of your vendor and technological preferences, within the mobile operator’s network, to enable both engineering and operations departments to view the network consistency. The CMEx automatically identifies the inconsistencies in the network.

With the CMEx a hidden configurations problem/s that may cause the poor performance can be detected before a fault or customer complaints arises. It is a positive move towards pro-active network management.
Configuration and Change Management

- Configuration Reports
  - Change Reports
  - Inconsistency Reports
- Default Parameter Settings
  - Cell Parameters
  - NodeB Parameters
  - RNC Parameters
- All Parameters
  - All RNC Parameters
  - All Cell Parameters
- Handover Parameters
  - Handover Parameters
  - Blind Handover
  - Neighbors Report
Today, companies face high equipment and labor costs which could be considerably reduced by keeping correct inventory records and planning. In addition to that, Telecommunication operators should make their infrastructure investments in an efficient and cost effective manner. Reliable network transmission, automation, planning and inventory solutions are required. From that point of view, NET-TRANS has been developed in consideration of the increasing requirements of the telecommunication market. Thanks to this co-ordination, telecom operators preserve their investments, increase efficiency and reduce costs.

Without transmission leased-line inventories, no OPEX or CAPEX benefit can be realized!

**NET-TRANS LLM (Leased Line Management)**

Transmission planning and inventory management

Today, companies face high equipment and labor costs which could be considerably reduced by keeping correct inventory records and planning. In addition to that, Telecommunication operators should make their infrastructure investments in an efficient and cost effective manner. Reliable network transmission, automation, planning and inventory solutions are required. From that point of view, NET-TRANS has been developed in consideration of the increasing requirements of the telecommunication market. Thanks to this co-ordination, telecom operators preserve their investments, increase efficiency and reduce costs.

TTG International Ltd. developed the NET-TRANS as a strong and easy to use Network Transmission Planning and Inventory Management software. With correct transmission planning and inventory management, network data flow and service provision are offered through and increase in physical and artificial capacity increments. Using NET-TRANS, network transmission planning, inventory, budget / payments and requests, fast service provision and service cost management all become possible.
Features

**NET-TRANS** includes the following basic features:

- It has a dynamic design according to Leased Line applications and procedures.
- Request of a Leased Line (new, transfer, cancellation etc.) can be made through the regional offices of the operator by completing the relevant parts of the program. Requests are automatically transmitted to the Head Office, where automatic application letters to the transmitting company (Telecommunication) are compiled.
- History of each line can be monitored.
- Payment for each Lease Line to the Service Provider Company (for example Turkish Telecommunication) is filed (advance, monthly rental, transfer fee etc.).
- Any new daily, weekly, monthly (or between any two dates) requests, transfer requests, cancellation requests and contract numbers can be monitored in graphic or report format through **NET-TRANS** on the basis of the line speed and purpose of use.
- **NET-TRANS** offers a flexible reporting feature. Non-standard reports are easily created by using the Report Developer module.
- The reports and database information created can be transferred to or received from such mediums as Excel, TXT, HTML or XML when required.
- The software can form the entire physical or logic structure of the entire transmission network.
- Offers active grid features.
- Rental, rental dates and contract information and related alarms can be formed.
- Easily integrated into other corporate management systems.
- Easily managed with maximum efficiency.
- Easily generalized.
**TIPS** (Transmission Inventory & Provisioning system) tool is a strategic solution focused on meeting the challenges facing mobile operators who are offering high-speed data and interactive multimedia services over their mobile networks. This intelligent inventory/configuration solution provides a consolidated cross-technology end-to-end view of transmission network. **TIPS** collects all the inventory/configuration information automatically via SNMP, CORBA, TL1 Base and SQL-based. With the aid of **TIPS** transmission operations & maintenance and planning engineers are able to vie current capacity and paths of their transmission network.
Benefits

- Rapid return on investment can be achieved from the use of the TIPS:
- Reduced capital expenditure on transmission network infrastructure through targeted build and better utilization of network resources.
- Reduced operational expenditure through efficient planning and engineering and increased workforce productivity.
- Faster return on investment for new network build due to targeted network expansion to areas of high demand/revenue.
- Faster deployment of new equipment leading to a more rapid increase in network coverage.
- Faster provisioning with fewer errors and reduced risk of failure due to accurate network data.
It has been reported that 80% of the customer service interruptions are due to failures in the distribution networks. In order to improve service reliability, the existing substation should be automated for faster fault location and clearance, cooperating with the feeder automation.

TTG International LTD. offers a full range of hardware and software tools to manage the power interruptions of the power distribution network. The purpose of PMS is to reduce the costs of operating the distribution network. This is accomplished by reducing the frequency and length of interruptions, security, or environmental issues. If an outage does occur, service personnel can be dispatched with necessary data regarding what problems in which location to reach the site faster.
PMS Benefits

- Reliability
- Resource optimization
- Demand / load optimization
- Power quality optimization
- Customer service
- Equipment lifecycle cost of ownership
- Equipment criticality
- Staff utilization/skill set
- Capital expenditures
- Operations and maintenance expenditures